

Client verification – what you need

If we are verifying your identity face to face, we can accept a full UK photo ID driver's licence. Alternatively, you will need to provide us with at least 2 original different documents: one with your address on; and one with your photo on. Here is a list of documents we can accept:

- Current, signed passport, driving licence or birth certificate;
- Marriage certificate (e.g., particularly useful for evidencing name changes);
- Current government-issued identity card/certificate with photograph (e.g., gun licence);
- Residence permit issued by the Home Office;
- Photographic registration cards for self-employed individuals and partnerships in the construction industry;
- Benefit book or original notification letter confirming the right to benefits;
- A tax, council tax or utility bill or statement, or a certificate from a utility supplier confirming an arrangement to pre-pay for services;
- A recent bank or mortgage statement/passbook from an FCA-regulated lender;
- Confirmation from an electoral register that a person of that name lives at that address;
- Land registry confirmation of address;
- Local council or housing association rent card or tenancy agreement; or
- House or motor insurance certificate